



Shian News

Shian Housing Association Ltd - 020 8985 7120

Our Mission Statement

Shian is a housing organisation providing culturally specific services, primarily to vulnerable black and ethnic minority families and individuals in urban areas.

We promote cohesion, empower our communities, raise aspirations, improve the quality of lives and ensure our customers have the opportunity to access high quality services.

HOW TO CONTACT US

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LOCAL OFFERS

All housing associations are required to develop Local Offers for their services by 1 April 2011. A Local Offer is a new way tailoring the services we provide based on what tenants say they want and our Local Offers will highlight how our services will be tailored to the reasonable demands of our tenants. Our approach to developing Local Offers will build on our recent independent review of how well we meet standards of the TSA Framework for Social Housing in England. We would like to thank those tenants who contributed to the review.

We are currently interpreting the findings of the review to establish tenant priorities and will determine whether they are local differences requiring geographically focussed local offers or whether a single Association-wide Local Offer will represent a better use of resources. We will then produce a draft Local Offer or Offers based on the headings provided in the National Standards and consult with the appropriate groups of tenants on these using all of the methods available to us, including questionnaires by post, email, web and text, social networking, and face to face meetings. We will introduce our suite of Local Offers by 1 April 2011.

Some of the specific things we will be working on during the remainder of 2010 and into 2011 are: updating our service charter; agreeing areas for performance reporting with tenants; developing the scrutiny role of tenants with an approach that is proportional to the size of Shian and which accords with the reasonable wishes of our tenants and updating key policies about how we work with tenants.

On 14th October 2010, the Government abolished the TSA. However, the regulation will remain as part of the function for the Housing Communities Agency (HCA).

TENANT SCRUTINY PANEL (formerly Service Improvement Panel)

The next meeting will be held on Thursday 18th November 2010 @ 6:30 pm in Shian's Training Suite, 1st Floor, 1 King Edward Road, E9 7SF. All tenants are welcome. Refreshments will be provided. The topic for this meeting will be review of **Resident's Participation Policy**. Please let us know whether you would like to attend by telephoning Rayhana on 020 8985 7120, email rbegum@shian.org.uk

INSOLVENCY



If you breach the terms of your tenancy agreement and you become bankrupt, Shian will take the appropriate action against you and in some cases this involves eviction. If you are having financial difficulties, don't ignore it. You can find further information that can help you on www.nationaldebtline.co.uk or www.direct.gov.uk.

If you are having difficulties paying your rent contact your housing officer as they may be able to give you some advice.

Your home may be at risk if you do not keep up with your rent payments

ISLINGTON TENANTS CONVENTION – Saturday 6th November 2010

Venue: Islington Town Hall, Assembly Rooms 11:00am—3:00 pm

Shian HA will be working in partnership with Islington Council and other social housing providers in Islington to host the second Islington Tenants' Convention on Saturday 6th November 2010. We would like to invite you along to take part and have your say about the services you receive. Registration will open at Islington Town Hall at 10.30am To book your place at a workshop or find out more, please call the Council on **020 7527 4387**

Do you have any news or would you like to write an article for the next edition of Shian News. Contact Karen on 020 8985 7120 or email info@shian.org.uk, Skype: Shianha, www.shian.org.uk

October is Black History Month

Black History Month is held every October in Britain. The aim is to:

- Promote knowledge of the black history, culture and heritage
- Disseminate information on positive Black contribution to British Society.



Events are being held all around London check the locals papers or internet for details. One event is **BLACK VINYL DISCO HEAVEN NIGHT – Friday 29 October, 8.00pm to midnight, Venue Bernie Grant Arts Centre** Celebrate Motown, Rhythm and Blues and Reggae and all those great tunes from the 60s, 70s and 80s at our Black Vinyl Disco night. Our Theatre is transformed into a retro Disco – Mirror Ball and All. Come and dance your socks off for just £6 and £4.

BONFIRE NIGHT DISPLAYS



East London

Barking Park Fireworks - Sat Nov 6, Barking Park

Charity display with a concert stage and funfair.

Sparkling Fireworks - Sun Nov 7, Museum of London

Children can explore the origins of bonfire night and create a fireworks display worthy of Guy Fawkes. Age 3+

Victoria Park Fireworks - Sun Nov 7, Victoria Park

Tower Hamlets' fireworks extravaganza, by pyrotechnics specialists Walk the Plank, is titled 'Remember, Remember' and commemorates the seventieth anniversary of the Blitz with a display accompanied by a soundtrack...

Waltham Forest Fireworks (FREE) - Fri Nov 5, Waltham Forest Town Hall

Attractions at Waltham Forest's display include a funfair, music, food and drink.

Wanstead Fireworks (FREE) - Fri Nov 5, Wanstead Flats

Refreshments are available but note that there is no parking at the venue.

North London

Butterflysocial's Alternative Bonfire Night Party - Fri Nov 5, The Brill, Caledonian Road

Indoor fireworks, sparklers, themed cocktails and games are part of this alternative party for Bonfire Night fans who prefer not to be outside. Booking essential.

Enfield Town Fireworks Display & Funfair - Sat Nov 6, Enfield Town Park

Organised by Enfield District Scouts and raising money for the troop, this family-oriented display and funfair is in its 36th year. There are three entrances to the park: two on Cecil Road and one on Essex Road.

Totteridge Fireworks - Fri Nov 5, Totteridge Millhillians Cricket Club

As well as a firework display choreographed to music, there's a bonfire and fire juggling, with parking available nearby at St Andrew's School, Totteridge Green, N20 8NX.

Walker Ground Fireworks - Sat Nov 6, Walker Ground

The cricket ground hosts a show with mulled wine, food stalls, children's rides and music from the Bullfrog Blues Band and others



PLEASE BE SAFE AS THE FIRE BRIGADE HAVE ANNOUNCED A STRIKE FROM FRIDAY 5th to SUNDAY 8th NOVEMBER!!

www.shian.org.uk

Shian's new look website will go live online in November, take a look and let us know what you think of it.



HALLOWEEN

It's Halloween on 31st October. Kids please show a little respect to your neighbours by being polite and considerate if you are trick or

treating—not everyone celebrates Halloween.

Younger children should make sure they are accompanied by a responsible adult.



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