Security gates & grilles

Metal gates and grilles are not allowed

We don't allow residents to fit metal security gates or grilles at our properties. This is because they could slow down your escape from a fire, or make it difficult for fire fighters to access the premises in an emergency.

Other ways to keep your home secure

We recommend the following ways to keep your belongings safe.

- Double-lock your door and use your window locks, even if you are going out just for a short time.
- Keep valuables out of sight and away from your letter box (to stop someone 'fishing' for items).
- Keep lights or a radio on when you are out.
- Get a property marking kit, such as Smart Water, to put an invisible mark on your items to identify you as the owner.
- Use a bike lock on your bike, even when you keep it indoors (we don't allow you to keep bikes in communal areas or on balconies).

For more advice on security concerns, you are welcome to call us.







If you have any health and safety concerns, call us on 020 8985 7120, email us at info@shian.org.uk, or text us on 07535 269 269.